

## Our Operating Principles

In all its operations the Centre will embody the following principles:

***Social Justice*** - no one will be discriminated against on the basis of education, religion, abilities, marital status, sexual orientation, health status or socio-economic status.

***Respect*** - in all our interactions we will honour human dignity and rights, value people's potential, diversity and uniqueness, and validate their experience and perspective.

***Self Determination*** - we will not assume that we know what is a perfect world for others, but will assist individuals and families to take informed control of their lives.

***Partnership*** - we will work in collaboration with clients and the community, recognising their skills, strengths, resources, motivation, knowledge and qualities.

***Transparency*** – we are committed to: decision-making processes that are based on consultation and collaboration with all stakeholders; the right of access to information about decisions; and the right of appeal for those affected by a decision, while respecting privacy and confidentiality.

***Professionalism*** – we will work efficiently, effectively and appropriately, in accordance with professional and organisational standards.

***Integrity*** – workers and management will uphold the mission and vision of the Centre, declare any conflicts of interest, and ensure that personal values and relationships do not impinge on the way they perform their duties.

***Community Development*** - in all our services and programs, we will employ a developmental approach that builds on strengths and capacities, pursues equity and values diversity, encourages innovation and collaborates with partners.